

FAQ's for ordering the Boston Brace for Scoliosis

Where do I find your forms? On our website or by calling our Customer Service Department toll free @ 800-262-2235 http://www.bostonbrace.com/Content/Ordering_2.asp

I have an old version of your form, can I use that? We respectfully ask you to download the latest version and submit that for you order.

Why can't I use the form I have always used? We have updated all our forms to include specific information in order to fabricate the best fitting brace that will achieve optimal correction for your patient.

What patient info do you need? If possible, we would like the patient name, age, height, weight and diagnosis.

Do I need to cast my patient? A cast is recommended only if you feel the need to capture specific patient anatomy that cannot be represented by measurements or description on the ordering form.

Can you save my cast in case I need it remade? We will scan your cast if making a symmetrical scoliosis brace and that file will be available for you in case of remake.

Do I need to send you actual x-ray film? No, we can use a digital photo (of good quality) or a downloaded image from the patients radiology file. This must be labeled for orientation and be a/p and or lateral view of the thoracic/lumbar spine. Physical cd's containing images or patient film will be returned with the finished brace.

Do you guarantee correction? We offer a guarantee that your ordering physician will be satisfied with correction results or we will adjust or even remake the brace for up to 4 months after delivery providing initial measurements were accurate and complete and x-rays provided were of good quality and up to date.

Do I need to complete the brace design section? The Boston Brace for scoliosis is a posterior opening TLSO with trimlines based on the patient curve. You can provide us with brace design or we can design the brace and place corrective pads according to the blueprint of the x-ray.

Do I need to choose the materials? Boston Brace uses copoly for outer shell with aliplast liner as standard. We have developed a formula for plastic thickness based on patient size and can use that to determine what is best suited for the patient. If you have material preference that falls out of that standard we can discuss as needed prior to the start of fabrication.

If I check the standard box, what will I get? You will get a standard Boston module, copoly thickness based on patient size, 3/16 aliplast liner with 15° of lordosis and 10° of abdominal compression built in.

Can I get a different lordosis built in? Yes we can build in any ° of lordosis you want but 15 is the standard because it most comfortable for the majority of the brace population.

How do I know if I need abdominal relief? If a patient presents at evaluation with a pronounced abdomen or if your waist measurement is larger than lower rib or xyphoid you may want to consider some kind of relief or request a flat (neutral) abdomen. If in doubt, discuss with a customer service representative.

How do I ask for any other reliefs? You can note any reliefs in the notes section of the order form. Please be clear and concise and take any measurements using the patient's waist and midline as landmarks when describing the location of the buildups.

How does measuring for a Boston Brace differ from measuring for a BOB or a body jacket? The patient should be measured wearing a stockinet or body sock over underwear, standing, with knees slightly bent. The waist circumference should be taken very tight depressing the soft tissue to achieve a purchase over the pelvis while all other circumferences should be taken just snug.

Are there color options for the plastic/ foam liner? Yes, we offer a large selection of paper transfer options for the plastic at additional cost that depends on the account discount structure. They can be viewed on our website, see links for full brace and single image options. Contact customer service for a price quote.

<http://www.bostonbrace.com/images/customerfiles//FullBraceTransfer2015.pdf>

<http://www.bostonbrace.com/images/customer-files//DecalTransfer2015.pdf>

If your patient has another selection that is not offered among our standard transfers, we will gladly place a special order at a slight higher cost or you can supply the transfer to us and we will apply it at a nominal fee. Please make your patients aware that due to sheet size, 8 ½" x 11", the random transfers will not cover the entire brace but only a small section. Note that this link also mentions the availability of colored foam. This option is not available for the Boston Brace for Scoliosis but is shown for use on other devices we manufacture.

Do you sell body socks we can purchase for the patient? Yes, we have the Boston T available for purchase. See link for size/color options. Contact customer service for a price quote.

<http://www.bostonbrace.com/Content/Accessories.asp>

We also offer this item for direct sale to your patients. They can call customer service toll free @ 800-262-2235 and place a credit card order that will be shipped via UPS to the location of their choice. Current pricing is \$25.75 each plus shipping.